

Upper Canada Playhouse COVID-19 Safety Protocols



Keeping You Safe

Upper Canada Playhouse's re-opening plan has been designed with the safety and comfort of patrons, artists and staff as our top priority. The theatre is staffed with a COVID Compliance Officer and will continue to monitor and respond to all public health policy updates to ensure we offer you the safest experience possible.

- **Social Distancing:** Staff, signage and barriers are in place inside & outside the theatre to ensure physical distancing.
- **Reduced Contact:** Interactions between Playhouse staff and patrons will be paperless and contactless whenever possible. This includes ticket scanning, temperature checks, box office transactions and health screening. We are also equipped with touchless taps and paper towel dispensers.
- **Hand Sanitizing Stations:** These will be available at all entrances and throughout the building.
- **Enhanced Cleaning:** An electrostatic cleaning system will sanitize seats and all high-touch surfaces throughout the theatre before and after each performance. The theatre has also enhanced its HVAC system to maximize air filtration.
- **Canteen Services:** There will be no bar/canteen services. Patrons may bring their own water bottles and are asked to take them with them at the end of the show.
- **Show Programs:** There will be no hand-held programs with show information. This information will be posted on our website and in the theatre's lobby only. Patrons are asked to not bring additional items like brochures, papers, etc. into the theatre.

How You Can Help

Please review and comply with the following measures. Then *sit back, relax and enjoy the show!*

- **Health Screening:** On this form is a **COVID-19 Self-Screening Questionnaire** which all patrons are asked to complete before arriving at the theatre. Each member of your party will be asked verbally at the door if they have read and agree to these terms and the questionnaire in order to be admitted. Although it is important that every member of your party understand and agree to the terms in advance, you do not need to bring this form with you.
- **Temperature Checks:** Playhouse staff will conduct your temperature check upon arrival.
- **Arrival:** There are two separate entrances for patrons to enter the building: North Main Entrance & West Ramp Entrance. Please refer to your ticket for your assigned entrance.
- **Face Coverings:** Patrons and staff are required to wear masks at all times.
- **Social Distancing:** All patrons are asked to observe social distancing at all times and to avoid gathering in groups outside their seat partners.

Liability Waiver

While we have put measures in place to enhance safety and help reduce the risk of COVID-19 transmission, an inherent risk of exposure to COVID-19 exists in public places where people gather. By attending a performance at Upper Canada Playhouse, you voluntarily assume all risks

related to possible exposure of COVID-19 and to adhere to the health & safety precautions the theatre has provided. Adherence to the above measures is required for admission to the theatre.

COVID-19 Self-Screening Questionnaire

1. Are you currently experiencing one or more of the symptoms below that are new or worsening? Symptoms should not be chronic or related to other known causes or conditions.

- Fever and/or chills, Muscle aches
- Cough or barking cough (croup)
- Shortness of breath
- Sore throat, Difficulty swallowing
- Pink eye
- Headache
- Runny or stuffy/congested nose
- Nausea/vomiting, diarrhea, stomach pain
- Extreme tiredness
- Decrease/Loss of smell or taste

2. Has a doctor, health care provider or public health unit told you that you should currently be isolating (staying at home)?

3. In the last 14 days, have you been identified as a “close contact” of someone who currently has COVID-19?

4. In the last 14 days, have you or anyone you live with travelled outside of Canada?

5. Is anyone you live with currently experiencing any new COVID-19 symptoms and/or waiting for test results after experiencing symptoms?

If you have answered **NO** to all the above questions, you may enter the theatre.

If you have answered **YES** to any of the above questions, please stay at home, self-isolate immediately and contact a health care provider or Telehealth Ontario (1-866-797-0000) to get advice or an assessment, including if you need a COVID-19 test.

If any of the answers to these screening questions change before or during your visit, this screening result is no longer valid.

I have answered the above questions truthfully will notify a member of the Upper Canada Playhouse staff immediately if I begin to experience symptoms while on the premises. I have read the Playhouse's COVID-19 Safety Protocol Plan & Patron Info and will agree to these terms

verbally at the door when asked in order to be admitted. You do not need to bring this form with you.

Your name, number and email address are recorded for ticket transactions and contact tracing only. Your personal information will not be shared unless requested by the Eastern Ontario Health Unit for contact tracing purposes. We do not sell or share your information to any third parties or mailing lists.